

Agent Alert

Send an alert notification with your Supra® key

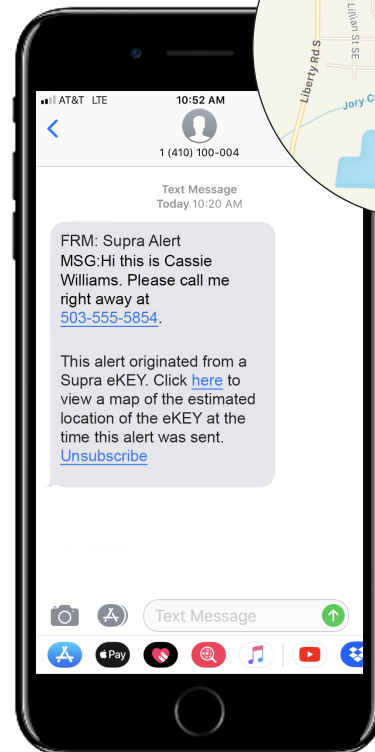
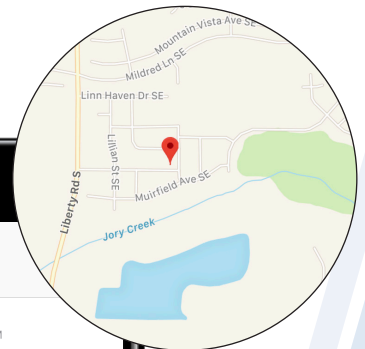
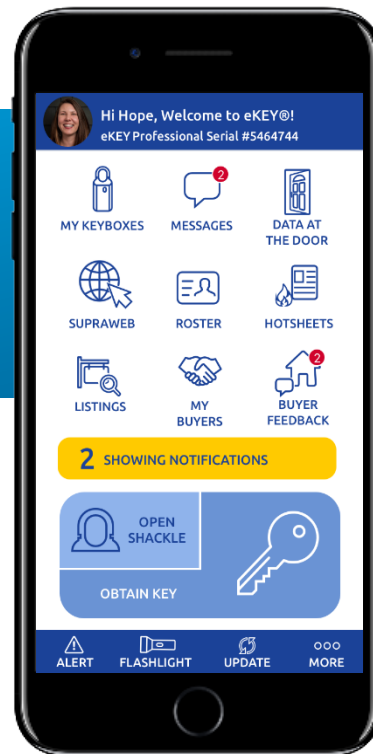
Agent Alert is a convenient feature built into Supra's keys, providing peace of mind for agents anywhere they carry their Supra wireless key. With the press of a button, agents have a simple and discreet method to send an alert message to priority contacts. The message and up to three contacts are set up in advance. Holding the alert button automatically sends the message to the contacts.

- Send alerts discreetly using any of Supra's wireless keys — eKEY®, XpressKEY®, ActiveKEY®, or Apple Watch® paired with a smartphone using eKEY.
- Elevate visibility of an agent's location.
- There's no need to be at a keybox or a showing. The alert notification can be used anywhere.
- Open the eKEY app or turn on the XpressKEY or ActiveKEY and press and hold the alert button for three seconds to send an alert.
- Notifications can be sent as email or text message.
- A link to a map of the key's location is included.

Setting up Agent Alert

1. Login to SupraWEB at supraekey.com
2. Select the **Alert** link
3. Check **Enable Service**
4. Enter the contact names
5. Enter the email address or cell phone number
6. Enter the message

Note: Agent Alert feature must be enabled by the organization. Location Services must be enabled for the eKEY app to include location information in the alert notification.



supraekey.com

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